

Department of Social Services

Presentation of February 15, 2018

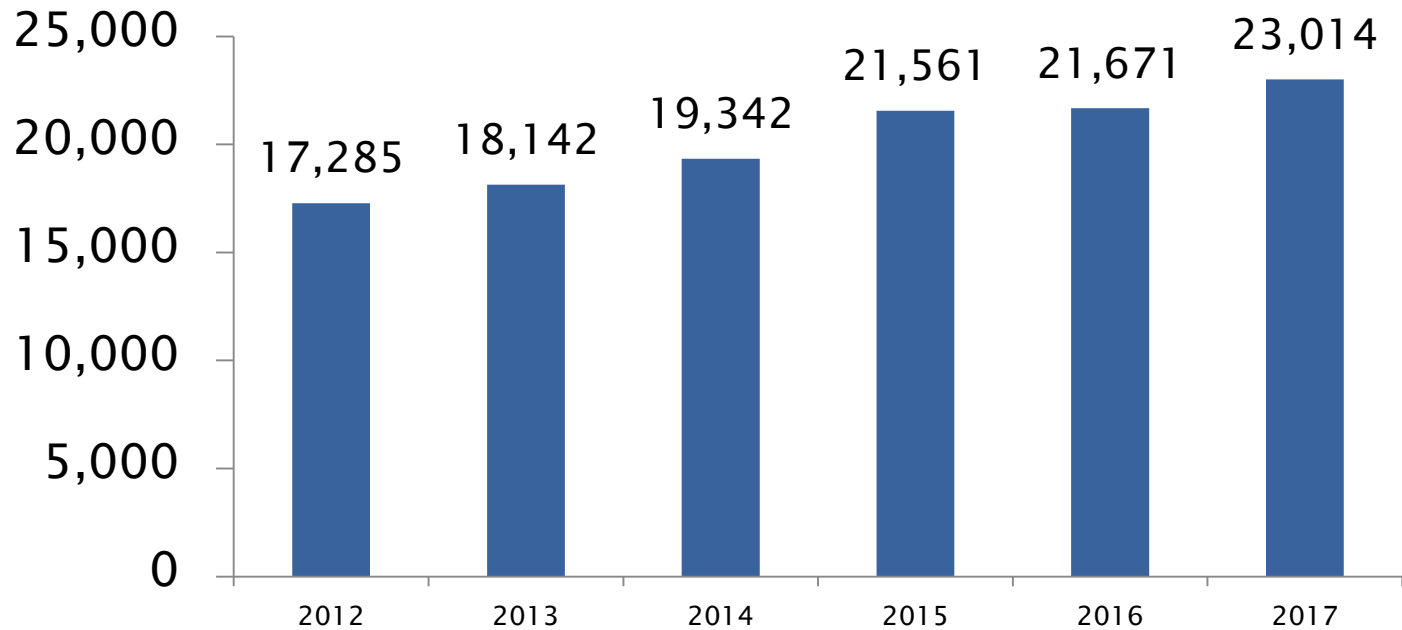
Key Indicators of Need

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
APS Reports	138	112	142	156	246
Children in CPS Referrals	1,522	1,498	1,799	1,712	1,553
Children in Foster Care (on 9/30)	78	77	74	95	115
Adoption Subsidies	77	82	84	100	113
Public Assistance Clients	24,235	24,969	26,223	26,628	26,266

Key Indicators of Need

	FY To date/Today
APS Reports (Accepted)	124
CPS Referrals (Received)	703
Children in Foster Care (on 02/15/2018)	153
Adoption Subsidies (on 02/15/2018)	122
Public Assistance Clients	

Eligible Medicaid Clients by Calendar Year



Source: Data Warehouse, Client Cross-Program Locality Yearly Analysis).

How Has DSS Adapted to Date

- ▶ Revised 2nd Floor footprint to create more work cubicles – created 3
- ▶ Converted interview rooms to employee office space – added 5
- ▶ Began conversion of Eligibility files to electronic case records – less paper at work stations
- ▶ Relocated BRIDGES staff to 1st floor
- ▶ Moved AS/APS unit to 1st floor and moved BRIDGES Program Administrator to 2nd floor

How Do We Utilize our Space

- Conference Room – scheduled at 50% of availability
- Training Room – scheduled at 50% of availability
- Family visitations rooms (3) are scheduled over 30x/mth for uses other than family visitation
- Appeals are held in interview rooms if needed
- First floor program space utilized for staff meetings

BUT agency has over 100 unscheduled events occur per month:

- Family visitations rooms are utilized about 15x/mth
- Interview rooms
- Reading room off of lobby
- Workers have no dedicated lunch space

Barriers to Satellite Sites

- Ability to work case across units
 - Long Term Care (Eligibility) to Adult Protective Services (Services)
 - Medicaid (Eligibility) to Foster Care (Services)
 - Foster Care to Prevention to Child Protective Services
- Case consult on emerging highly complex cases and emergency medical care
- Centralization of hard copy records



A Reminder!

End of Presentation

Questions?