



# ATTENTION

## SPOTSYLVANIA & FREDERICKSBURG WATER CUSTOMERS



# Temporary change in your Water's Disinfectant & Annual Water Flushing



**Beginning March 15, 2019**, Spotsylvania County and the City of Fredericksburg will **temporarily** stop adding ammonia during the water treatment disinfection process. The purpose of this temporary change in process, which occurs annually, is to help ensure a high level of disinfection in our community's network of water mains. During this period, you may notice a change in the taste or odor of your tap water. The County and City will return to using ammonia on **April 12, 2019**.

Flushing will occur in the County and City on or about **March 18, 2019** and continue through **May 2019**. Crews will work each day, Monday through Friday (excluding holidays), from 7:30 a.m. until 3:30 p.m.

To check when crews are scheduled to flush in your neighborhood, and their progress, please refer to the following websites:

Spotsylvania County: [www.spotsylvania.va.us/flushing](http://www.spotsylvania.va.us/flushing) or you may call 540/507-7300, press option 5.  
City of Fredericksburg: [www.fredericksburgva.gov](http://www.fredericksburgva.gov) or you may call 540/372-1023.

We encourage you to subscribe to emergency notifications and alerts by subscribing at:  
Spotsylvania County: [www.spotsyalert.com](http://www.spotsyalert.com).  
City of Fredericksburg: [www.fredericksburgalert.com](http://www.fredericksburgalert.com)

**IMPORTANT:** Spotsylvania County and City of Fredericksburg customers may notice some minor discoloration in their water when flushing crews are working in their area. If this occurs, customers are advised to flush faucets with cold water for a few minutes until the water runs clear. **Customers should also check the water before washing any white clothing.** If discoloration persists, please call the following:

**Spotsylvania County Customers:** Spotsylvania Department of Utilities, 540/507-7300, option 2, M-F, 8:00 a.m. to 4:30 p.m. or After-hours/Weekends/Holidays, 540/507-7340 or 540/507-7350.

**City of Fredericksburg Customers:** Department of Public Works, 540/372-1023, M-F, 8:00 a.m. to 4:30 p.m.

Additional Information:

[www.spotsylvania.va.us/departments/flushing](http://www.spotsylvania.va.us/departments/flushing)  
[www.fredericksburgva.gov](http://www.fredericksburgva.gov)