

Regional Funding

Fiscal Year 2023 - Partner Funding Application

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Total Budget

In the boxes below provide an overview of the administrative costs associated with your total agency budget for the FY 2023 Budget. Please also provide updated FY 2021 Actuals, data has been rolled over from previous application submissions for other fiscal years.

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Salary	388,450.00	71,685.00	619,879.25	640,500.00	719,506.49	740,000.00	839,765.00
Benefits	58,064.00	10,538.00	52,317.20	46,600.00	44,786.94	56,000.00	60,000.00
Operating Expenses	272,826.00	34,438.00	479,156.99	449,156.00	500,830.74	500,000.00	541,336.00
Capital Expenses		0.00			0.00		0.00
Other Expenses		0.00			0.00		0.00
Total	719,340.00	116,661.00	1,151,353.44	1,136,256.00	1,265,124.17	1,296,000.00	1,441,110.00

Agency Total Revenues

Please include revenue associated with your entire organization for FY2023. Please also provided updated FY 2021 Actuals, data has been rolled over from previous application submissions for other fiscal years. This section represents the TOTAL revenue your organization is receiving. The revenue associated with specific programs will be listed within your program budgets; this section represents total revenues. (For example if your organization requests funding for multiple programs the total amount requested from each locality or other entities goes within this section)

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Caroline	0.00	0.00	0.00	5,000.00	0.00	5,000.00	0.00
Fredericksburg	21,000.00	18,660.00	18,660.00	25,000.00	18,660.00	23,600.00	18,660.00
King George	5,000.00	0.00	0.00	5,000.00	0.00	5,000.00	0.00
Spotsylvania	20,000.00	20,000.00	15,000.00	22,000.00	20,000.00	25,000.00	20,000.00

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Stafford	15,000.00	15,000.00	14,850.00	20,000.00	15,000.00	20,000.00	15,000.00
United Way	69,000.00	84,000.00	137,965.52	55,000.00	40,000.00	40,000.00	20,000.00
Grants	173,846.00	114,950.00	366,280.00	362,933.00	747,057.74	500,000.00	714,319.00
Client Fees	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Fundraising	176,750.00	118,000.00	322,230.60	275,490.00	37,550.00	310,000.00	255,471.00
Other (Click to itemize)	447,500.00	447,500.00	305,206.40	365,833.00	480,351.36	385,000.00	397,651.00
Total	928,096.00	818,110.00	1,180,192.52	1,136,256.00	1,358,619.10	1,313,600.00	1,441,101.00

Surplus / Deficit

	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Surplus or Deficit	-701,449.00	846,147.04	0.00	-93,494.93	-17,600.00	0.00

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Budget Narrative

Administrative Expenses

Provide an overview of the administrative costs for your agency.

Administrative costs are calculated on a percentage basis established with our auditors. None of the money received from locality funds is allocated toward administrative costs. They are intended strictly for program use.

If your agency is requesting an increase or decrease in administrative funding, please describe in detail the reasons for these changes.

None

Please provide justification for and specific amounts of administrative costs that are defrayed by locality funds.

Agency administrative costs are not defrayed by locality funds. All funds go directly toward the program. We consider the work of shelter, programming, summer camp, life skills classes, group therapy and overall administration as the program. We use all revenue to operate our program. The only stipulations we have on revenues comes from our state and federal grants.

Capital Expenses

Please provide an overview of the capital costs for your agency.

There are no capital expenses.

Please provide justification for and specific amounts of capital costs that are defrayed by locality funds.

There are no capital expenses defrayed by locality funds.

Salary & Benefit Expenses

Please provide an overview of any increases or decreases in general personnel expenses for your agency.

Loisann's Hope House shows an increase in general personnel expenses for the agency based on hiring a Homelessness Prevention Housing Counselor and a Homelessness Diversion Specialist.

Please provide a description of any changes to agency benefits structure or cost.

None

Budget Issues

Provide any legislative initiatives or issues that may impact the agency for the upcoming year.

None

If you are aware of “outside” funding sources that will expire or be reduced on a set cycle or date, please note those below and how you are planning for them.

The Kiwall HOPE (Housing, Opportunity, Prevention and Equity) Fund is a restricted fund for diverting and preventing those entering homelessness. The Kiwall HOPE Fund employs a full-time Diversion Specialist and a part-time Housing Locator. The positions are supported by a one-time generous private donation of \$100,000 from the Kiwall Family and \$50,000 in grant funding from the National Alliance to End Homelessness. Loisann’s Hope House will leverage the fund with other state and local funding sources, as well as future fundraising endeavors. Future fundraising campaigns will market and feature The Kiwall HOPE Fund for direct donations.

State funding for COVID-19, the Virginia COVID Homelessness Emergency Response Program funding (CHERP) will end September FY 22 (Prevention/Shelter) = \$177, 400k

Please detail any identified agency needs or areas of concern that are currently not being addressed in your funding request.

None

Rappahannock Refuge Inc., dba Loisann's Hope House

Locality Information

Caroline County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. Fifteen individuals were assisted in FY 21 through LHH programming. In the first quarter of FY 22 we are serving 6 people. We are requesting \$5,000 in funding.

Loisann's Hope House services focus on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

City of Fredericksburg

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. FY20 Loisann's Hope House served 80 individuals. FY21 Loisann's Hope House served 130 individuals from City of Fredericksburg. In the first quarter of FY22 we are serving 47 people. We are asking for an additional \$5,000 in funding.

Loisann's Hope House services focus on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

King George County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. One individual was assisted in FY 21 through LHH programming from the County of King George. The request for funding remains steady.

Loisann's Hope House services focus on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Spotsylvania County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. In FY20 we served 131 individuals. One hundred and forty-two individuals served in FY21 were Spotsylvania County residents. In the first quarter of FY 21 we are serving 48 people. We are requesting \$5,000 in additional funding.

Loisann's Hope House services focus on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Stafford County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. In FY20 Loisann's Hope House served 102 individuals. One hundred and thirty-eight individuals served in FY21 were Stafford County residents. In the first quarter of FY 22 we are serving 55 people. We are requesting \$5,000 in additional funding.

Loisann's Hope House services focus on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Information

Agency Name Rappahannock Refuge Inc., dba Loisann's Hope House
Physical Address 902 Lafayette Blvd, Fredericksburg, VA, 22401, US
Mailing Address 902 Lafayette Blvd Fredericksburg VA 22401,
Agency Phone Number (540) 371-0831
Federal Tax ID # 521419314
Web Address www.loisannshopehouse.org
Agency Email Address lisacrittenden@loisannshopehouse.org

Agency Mission Statement

Break the cycle of homelessness one family at a time.

Number of Years in Operation 34

Main Contact Lisa Crittenden, phone: (540) 371-0831, email: lisacrittenden@loisannshopehouse.org

Job Title Chief Executive Officer

Localities Served

Please select any/all localities your agency serves.

Caroline
Fredericksburg
King George
Spotsylvania
Stafford

Agency Collaborative Impact

Describe in detail how the community would be impacted if your agency were dissolved or merged with another partner agency.

Without the support of Loisann's Hope House, at-risk families would be impacted, increasing instances of family homelessness and their ability for long-term stability outcomes. Hope House targets those experiencing a housing crisis. We are the lead agency in the region for crisis intervention, prevention, and homeless efforts. Emergency shelter never closes its doors, we added another home and continue to operate 24 hours a day, 7 days a week. With Thurman Brisben's reduction of individuals and families served in shelter, Hope House quickly realigned to accommodate the needs of the community by increasing our capacity to serve 19 families. As the lead agency in housing for the greater Fredericksburg region, we also serve families in the Thurman Brisben Center. Last year we served 502 clients, 256 of them were children. In just the first quarter of this fiscal year, we have already served 266 clients, including 140 children.

Additionally, Loisann's Hope House operates the Homelessness Helpline, that supports agencies such as Empower House, Micah Ministries, Thurman Brisben Center, Rappahannock United Way, and Stafford County Public Schools. Our helpline continues to operate 24 hours a day, 7 days a week, for any person who is experiencing a housing crisis to quickly address their needs and connect them with the appropriate interventions. It would be a detriment to our community to lose such a resource. Last year we handled over 7,000 homelessness calls through the helpline. This year we have expanded our helpline programming to include a dedicated Homeless Diversion intervention with the goal to minimize the number of households entering our homeless system through crisis intervention support, problem solving conversations, and mediation efforts. This is the first dedicated diversion effort for the region and will serve as an additional safety net for families experiencing housing insecurity and the need for support.

Agency Community Impact

Please provide at least two examples of how the mission and vision of your agency impacts the community and overall region.

Example 1

Realizing Stability at Loisann's Hope House

Remy was three years old and living in a violent household with his siblings. His mother was a victim of domestic abuse and had difficulty securing steady employment due to inconsistent childcare. Realizing that she needed help to change the trajectory of her family, Remy's mother reached out to the Homelessness Helpline and was referred to Loisann's Hope House for shelter. After living at Loisann's Hope House for several months, Remy's family life became more stable. Loisann's Hope House helped connect the family with reliable childcare, and Remy's mother was able to gain employment. The family has since moved out to their own apartment, which was furnished through the Home Sweet Home initiative. Remy will begin Head Start next year, and the family is now thriving.

Example 2

A Successful Prevention – Lauren’s Story

Loisann’s Hope House knows the importance of intervention to prevent at-risk families from falling into homelessness. The FredPrevent! Program prevents households from becoming homeless by connecting those at risk of homelessness to various community supports and when necessary, providing financial support for security deposits, rent and utilities.

One successful recent homelessness prevention was Lauren and her family. Lauren and her seven children were living with her godmother when the pandemic hit in March 2020. The situation was crowded and strained, but because of the Covid-19 threat, Lauren’s godmother allowed them to remain in her home. However, by December the situation had become untenable, and Lauren’s godmother asked the family to move out.

Facing homelessness, Lauren connected with the prevention program at Loisann’s Hope House. She was assigned a housing counselor who began work on helping her locate and sign a lease for her own apartment. The search was complicated, however, by the fact that Lauren had a felony on her record. Undeterred, the housing counselor at Loisann’s Hope House persisted in the search, and eventually located a spacious unit in Stafford County that would sign a lease with Lauren. Determined to help Lauren remain with her children, Loisann’s Hope House paid the security deposit and first month’s rent to help her secure the lease. Lauren now lives with her children in Stafford and has recently been promoted to a supervisory role at her job.

Example 3 (Optional)

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Overview

You may save your work at any time by clicking on the "Save My Work" link/icon at the bottom or top of the page.

When you have completed all questions on the form, select the "Save My Work and Mark as Completed" link/icon at the bottom or top of this page.

You may also SWITCH between forms in this application by using the SWITCH FORMS feature in the upper right corner. When switching forms, any updates to the existing form will automatically be saved.

General Information

Program Name Loisann's Hope House Family Housing Program
Is this a new program? No

Program Contact

Name Lisa Crittenden
Title Chief Executive Officer
Email lisacrittenden@loisannshopehouse.org
Phone (540) 371-0831

Program Purpose / Description

Provide an overview of this program

We address those experiencing a housing crisis and mitigate those entering into homelessness. Shelter, financial assistance, intensive case management, and other services are provided to prevent evictions, losing homes, and or becoming homeless. The system is tailored to assess households and match them with housing resources and services; and most importantly place them into their own homes. Shelter gets families off the street, provides safety, protection from the weather and temporary residence. Emphasis is placed on housing, employment, increased income, transportation, and childcare. Rapid Rehousing is a short-term intervention to lessen a family's time spent in homelessness. Housing location, financial assistance, and case management are offered. The Homeless Helpline, available 24 hrs., 7 days a week is a single-point of entry for those experiencing, or at risk of experiencing homelessness. Diversion is a strategy that prevents homelessness for people seeking shelter by helping them identify immediate housing alternatives. Households gain access to the best options in addressing their needs. Information is disseminated for prioritizing the services needed; community resources, ALICE (RUW), prevention or shelter. Prevention provides short term financial assistance for rent or rental arrears, mediation with landlords and help with qualifying for mainstream benefits. It mitigates families and individuals from being evicted, losing their homes, or becoming homeless.

Client Fees

Please describe the fees clients must pay for the services by this program.

NONE

Justification of Need

Please state clearly why this service should be provided to the citizens of the region and why the localities should consider this funding request.

The target population we serve is any household facing homelessness and/or a housing crisis located in Virginia Planning District 16, which includes the City of Fredericksburg, Stafford, King George, Caroline and Spotsylvania Counties. We provide five core services: emergency shelter, rapid rehousing, diversion services, prevention services and the homelessness helpline. We offer educational and support services that include intensive case management, tutoring, employment or vocational training, placements and referral, life skills and social skills courses, as well as financial management, wellness and nutrition education. We make referrals to mental health counseling, substance abuse treatment and medical/dental needs. Our impact is growing. Last year we served 502 clients, including 256 children. In just the first quarter of the fiscal year, we have already served 208 clients, including 113 children.

If this is a new program, be sure to include the benefits to the region for funding a new request.

N/A

Target Audience and Service Delivery

Describe the program's intended audience or client base and how those clients are served.

Loisann's Hope House is the lead agency in the region for all (individuals, children and families) experiencing a housing crisis, and to mitigate those entering into homelessness. Households are directed by community agencies, local churches, and school systems etc. to the Homeless Helpline, as the central entry point for all individuals located in the region. We provide financial assistance, counseling, and other services to prevent evictions, losing homes, and or becoming homeless. The system is tailored to assess households and match them with housing resources and services that best fit their circumstances.

The Homeless Management Information System software, identified as a data performance best practice, helps us keep track, connect and deliver measurable outcomes on services provided. As the largest family homeless shelter (19 families) in the region, Loisann's Hope House is responsible for housing all families located within Hope House and the Thurman Brisben Center.

If your program has specific entry or application criteria, please describe it here.

None

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Budget Narrative

Please indicate in detail reasons for increases or decreases in the amounts you are requesting.

Loisann's Hope House is requesting \$20k. We faced the aftereffects of COVID-19 and its variants, and the end of government funding which kept our clients afloat during the pandemic. These factors have contributed to an increase in the number of individuals and families requiring longer shelter stays and/or increased financial assistance to get back on their feet.

Fiscal year 20, the average stay per household across programs was 3 months, and as of FY21 it has increased to a 5 month stay. Loisann's Hope House leads the community in housing all families in shelter, inclusive of Thurman Brisben Center (TBC) families. TBC continues to serve a reduced number of families during this period of heightened need. Loisann's Hope House met the needs of our community by purchasing an additional home. Resources are limited and, in many cases, insufficient which has resulted in LHH serving additional families for a longer duration of time.

If an increase is being requested, please describe the impact not receiving an increase would have on the program.

Loisann's Hope House continues to seek funding to lessen the burdens placed on our community, and is in the forefront of solutions that end homelessness. Homelessness is a community issue. Investments in ending homelessness reduces costs faced by localities. When people are assisted to stay or move back into a safe and secure home their mental and physical health improves and often people reconnect with employment, health services, education and community. It reduces costs of frequent admissions to health and crisis services, as well as correctional and mental health facilities. Additional funding not received will lessen the amount of people and impact within our communities. There will be more families and children struggling and living on the streets, cars and places not meant for human habitation.

In particular, please describe in detail if any increase is sought for new positions or personnel.

None

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Specific Budget

In the boxes below provide program specific administrative costs associated with this program for FY 2023. Please also provide updated FY 2021 Actuals. Data has been rolled over from previous fiscal year application submissions.

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Personnel	585,098.02	640,500.00	406,215.00	725,000.00	719,506.49	740,000.00	839,765.00
Benefits	45,126.24	46,600.00	59,713.00	55,060.00	44,786.94	56,000.00	60,000.00
Operating Expenses	416,890.95	438,156.00	251,486.00	498,172.00	500,830.74	500,000.00	541,336.00
Capital Expenses	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total	1,047,115.21	1,125,256.00	717,414.00	1,278,232.00	1,265,124.17	1,296,000.00	1,441,110.00

Program Specific Revenue

In the section below please provide revenue specifically associated with your program for FY 2023. Please also provide updated FY2021 Actuals. Data has been rolled over from previous fiscal year application submissions. The revenue in this section supports the implementation of your program and the services provided to the community.

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Caroline	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Fredericksburg	18,660.00	18,660.00	18,660.00	18,660.00	18,660.00	18,660.00	18,660.00
King George	0.00	5,000.00	0.00	0.00	0.00	0.00	0.00
Spotsylvania	20,000.00	20,000.00	20,000.00	20,000.00	20,000.00	20,000.00	20,000.00
Stafford	14,000.00	15,000.00	15,000.00	15,000.00	15,000.00	15,000.00	15,000.00
United Way	119,400.65	62,340.00	84,000.00	40,000.00	40,000.00	40,000.00	20,000.00
Grants	335,991.00	362,933.00	114,950.00	537,527.00	747,057.74	500,000.00	714,319.00

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Budget	FY 2023 Budget
Client Fees	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Fundraising	96,443.34	275,490.00	118,000.00	295,000.00	37,550.00	310,000.00	255,471.00
Other (Click to itemize)	462,196.95	365,833.00	447,500.00	377,133.00	480,351.36	385,000.00	397,651.00
Individual/Church/Business	390,162.95		370,000.00	273,800.00	376,859.14	275,000.00	357,651.00
IN-Kind			7,500.00	0.00		0.00	
Foundation/Trust			70,000.00	103,333.00	103,492.22	110,000.00	40,000.00
Individual/Church/Business		270,000.00					
IN-Kind		7,500.00					
Foundation/Trust	72,034.00	88,333.00					
Total	1,066,691.94	1,125,256.00	818,110.00	1,303,320.00	1,358,619.10	1,288,660.00	1,441,101.00

Surplus / Deficit

	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget	FY 2023 Budget
Surplus or Deficit	19,576.73	0.00	100,696.00	25,088.00	93,494.93	0.00

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Collaborative Impact

Efforts and Partnerships

Describe in detail examples of collaborative efforts and key partnerships between your program and the other programs or agencies in the area.

Loisann's Hope House is a member of the Continuum of Care Crisis Response System that partners with all agencies that address the need of the homeless population. A robust partnership to end homelessness is held with Empower House, Micah Ecumenical Ministries, and Thurman Brisben Center. Within the regions Crisis Response System, we are the lead agency managing ALICE households, with United Way, SCIF households with the Stafford County Public School System, the Homelessness Crisis Helpline for all those experiencing a housing crisis, and to mitigate those entering into homelessness. Families in shelter at Thurman Brisben Center and Hope House are placed into their own homes through financial and counseling services provided by Loisann's Hope House.

Loisann's Hope House also has key partnership and memorandum of understanding with Fredericksburg Counseling Services, The Rosner YMCA Summer Camp, Legal Aid Works, CORE, the University of Mary Washington and RACSB to name a few.

Collaborative Impact

Describe in detail how the community would be impacted if your program were dissolved or merged with another partner agency.

Loisann's Hope House manages the Homelessness Crisis Helpline that addressed 7,600 calls in FY20, supports the United Way Alice program and Stafford County Public Schools SCIF Program and lead efforts to mitigate households (individual, and families with children) entering into homelessness. There are five homeless service providers in the area, and only two local agencies address the needs of the entire family unit experiencing homelessness. Loisann's Hope House and the Thurman Brisben Center are the only providers who address the needs of the entire family. The Thurman Brisben Center serves families in a limited capacity and reduced services due to COVID-19. We are the largest and only shelter dedicated to primarily addressing the housing needs of the entire family. The Loisann's Hope House program plays a vital role, and places families located in the Brisben Center and Hope House into their own homes. The loss of funding is detrimental to the community efforts to end homelessness.

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Number of Individuals Served

Localities

Please provide the actual numbers of individuals served in this program during FY2021 and the estimated numbers of individuals to be served in FY2023.

Locality	FY2017 (Actual)	FY2018 (Actual)	FY 2019 (Actual)	FY 2020 (Actual)	FY 2021 (Actual)	FY 2022 Estimate	FY 2023 Estimate
Fredericksburg City	65	67	133	80	130	125	125
Caroline County	2	2	21	11	15	20	12
King George County	7	7	10	8	1	5	3
Spotsylvania County	29	26	113	131	142	110	120
Stafford County	23	28	77	102	138	120	130
Other Localities	8	5	56	66	76	30	50
Total	134	135	410	398	502	410	440

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

[View Diagram](#) Goals and Objectives

Goals

Goal:

Loisann's Hope House will prevent episodes of homelessness to eligible households (families/individuals).

Objectives		2020 Baseline	2020 Year End	2021 Baseline	2021 Year End	2022 Baseline	2022 Year End	2023 Baseline
At least 80 percent of households identified in a housing crisis will be provided financial assistance, counseling, and supportive community services.	Total # Clients Served	195	398	405	502			440
	Total # Clients Achieved/Successful	195	398	398	502			440
	% Achieved / Successful	100	100	98.27	100	0	0	100
Increase the percentage of clients who are assisted to avoid homelessness due to a loss of permanent housing (prevention efforts) from baseline of first year (189).	Total # Clients Served	195	193	195	162			189
	Total # Clients Achieved/Successful	195	193	195	162			189
	% Achieved / Successful	100	100	100	100	0	0	100

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

During FY21, VA was under an eviction moratorium & invested in the Rent Relief Program. so that households did not experience the eviction process. The Prevention Program prioritized households that were in temporary housing situations that did not benefit from the legal protections enacted for the state. The Prevention Program worked with both individuals and families to quickly stabilize their housing situation and provide wraparound case management support in addition to mediation services to resolve immediate crisis needs. This population was significantly more vulnerable with increased barriers in the rental and housing stabilization process. Because of this, Prevention adapted to the community need and assisted these households for longer periods of time for both financial assistance and case management support.

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

None

If you are restating the goals or objectives for the prior calendar year, please include those here

None

Goal:

Loisann's Hope House clients who successfully complete the program will maintain permanent housing for a minimum of six months.

Objectives		2020 Baseline	2020 Year End	2021 Baseline	2021 Year End	2022 Baseline	2022 Year End	2023 Baseline
At least 80% of clients who successfully complete the program will not reenter the homeless system within one year of obtaining permanent housing.	Total # Clients Served	145	449	230	502			450
	Total # Clients Achieved/Successful	140	435	225	495			441
	% Achieved / Successful	96.55	96.88	97.83	98.61	0	0	98
At least 80% of clients who	Total # Clients Served	145	449	230	502			450

successfully complete the program will not reenter the homeless system within six months of obtaining permanent housing.	Total # Clients Achieved/Successful	143	385	228	498			441
	% Achieved / Successful	98.62	85.75	99.13	99.20	0	0	98

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

None

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

None

If you are restating the goals or objectives for the prior calendar year, please include those here

None

Goal: Loisann's Hope House clients who exit the program will move to permanent housing.

Objectives		2020 Baseline	2020 Year End	2021 Baseline	2021 Year End	2022 Baseline	2022 Year End	2023 Baseline
At least 80% of Loisann's Hope House clients will move to permanent housing.	Total # Clients Served	145	449	230	502			450
	Total # Clients Achieved/Successful	140	400	225	411			410
	% Achieved / Successful	96.55	89.09	97.83	81.87	0	0	91.11
At least 85% of	Total # Clients	66	190	80	240			200

Loisann's Hope House clients (adults) exiting the program will increase their income level.	Served							
	Total # Clients	59	163	75	134			170
	Achieved/Successful							
	% Achieved / Successful	89.39	85.79	93.75	55.83	0	0	85

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

The economic fallout from COVID-19 hit lower income individuals the hardest. Many Loisann's Hope House clients either lost their job or were laid-off due the pandemic outbreak and are still unemployed. Several of our clients were unable to retain employment during the last fiscal year or their primary goal was to maintain their current employment and hours to make ends meet in the interim. Schools remained virtual until September 2021, causing many families to have one parent remain home to care for and teach the children. This disproportionately affected women from the work force and the households we serve. Because of these barriers, many of our clients decreased or maintained current income levels and continue to work with the support of case management staff to increase their income level.

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

None

If you are restating the goals or objectives for the prior calendar year, please include those here

None