

Virginia VINE is an automated service that allows you to track an offender's custody status over the phone or internet. You can register to be notified by phone, text, and/or email if an offender is released, transferred or escapes. You can also search for service providers who assist victims of crime in your area.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender/Booking Number

Your four-digit PIN

VINE Facts

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- Since VINE calls automatically when an offender's custody status changes, you may get a call in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others. Try to use an original PIN, or one that others might not be able to guess.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you answer and enter your PIN, or until 24 hours have passed.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available to assist you 24 hours a day, seven days a week.

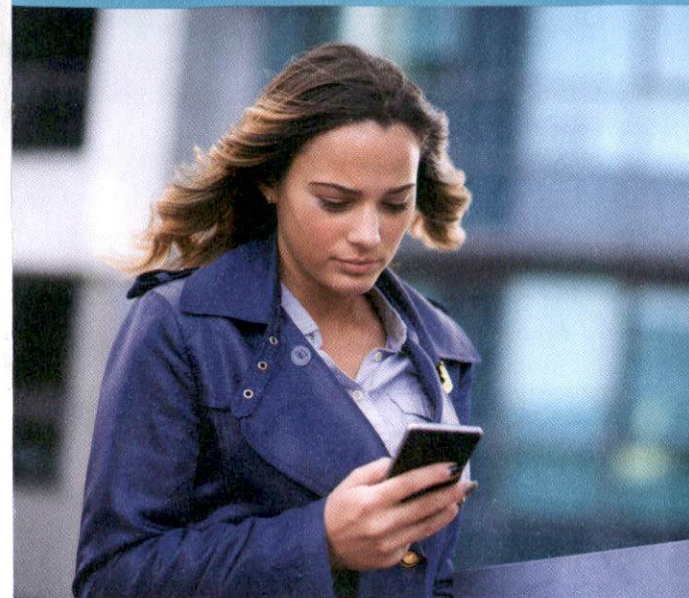
IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY TO NOTIFY VINE.

Call 1-800-467-4943 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration information. Unless you make those changes, VINE will be unable to contact you when necessary.



Victim Information & Notification Everyday



Virginia VINE

Information & Notification for
Offender Custody Status



A service provided by the
**Virginia Center for
Policing Innovation**

Do not rely solely on VA VINE for your safety.
If you feel you are in danger, call 911.

1-800-467-4953

WWW.VINELINK.COM



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Information

Call **1-800-467-4943** or visit www.vinelink.com and follow the instructions to receive information about an offender's custody status. You can also download the VINELink app and TTY users can call 1-866-847-1298.

Registration

If the offender is in custody, you can register to receive Virginia VINE notifications.

When registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, call Virginia VINE and press zero to speak with an operator or visit www.vinelink.com.

Notification

You will be notified about the following events:

- Release
- Transfer
- Death
- Escape

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the message and will stop the current notification call.



Virginia Sex Offender Registry Service

The Virginia Sex Offender Registry Service allows you to register to receive notification when a convicted sex offender's address information or compliance status changes.

The Virginia Sex Offender Registry does not send notifications about the custody status of an offender in jail. To receive notification when an offender is released, transferred, or escapes from jail, you must register with the Virginia VINE service at 1-800-467-4943.

Sex Offender Registration Requirements:

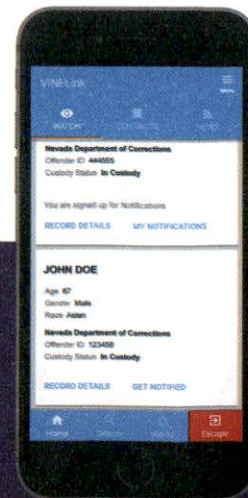
Register by visiting www.vinelink.com and click the link for the Sex Offender Registry in Virginia. You may also register by calling 1-866-556-2680.

Virginia VINE

1-800-467-4943

TTY: 1-866-847-1298

www.vinelink.com



Virginia Legal Aid

www.valegalaid.org
1-866-534-5243

Virginia Victim Assistance Network

www.vanetwork.org
804-469-5384

Virginia Sexual and Domestic Violence Action Alliance

www.vsdvalliance.org
804-377-0335

Virginia Department of Corrections

Victim Services Unit

1-800-560-4292

Virginia Parole Board

Victim Input Program

1-800-560-4292

Virginia Family Violence and Sexual Assault Hotline

1-800-838-8238

National Domestic Violence Hotline

www.ndvh.org
1-800-799-7233 or TTY 1-800-787-3224

National Organization for Victim Assistance

www.trynova.org
1-800-879-6682

Download the VINELink mobile app.

Search for "VINELink" on your mobile device app store.

