

Regional Funding

Fiscal Year 2022 - Partner Funding Application

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Total Budget

In the boxes below provide an overview of the administrative costs associated with your total agency budget.

Expenses

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Salary	67,554.00	388,450.0 0	71,685.00	619,879.2 5	640,500.0 0	740,000.0 0
Benefits	10,213.00	58,064.00	10,538.00	52,317.20	46,600.00	56,000.00
Operating Expenses	38,591.00	272,826.0 0	34,438.00	479,156.9 9	449,156.0 0	500,000.0 0
Capital Expenses	0.00		0.00			
Other Expenses	0.00		0.00			
Total	116,358.0 0	719,340.0 0	116,661.0 0	1,151,353. 44	1,136,256. 00	1,296,000. 00

Revenues

Please include revenue associated with your entire organization. This section represents the TOTAL revenue your organization is receiving. The revenue associated with specific programs will be listed within your program budgets; this section represents total revenues. (For example if your organization requests funding for multiple programs the total amount requested from each locality or other entities goes within this section)

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Caroline	0.00	0.00	0.00	0.00	5,000.00	5,000.00
Fredericksburg	18,660.00	21,000.00	18,660.00	18,660.00	25,000.00	23,600.00
King George	0.00	5,000.00	0.00	0.00	5,000.00	5,000.00
Spotsylvania	20,000.00	20,000.00	20,000.00	15,000.00	22,000.00	25,000.00
Stafford	14,000.00	15,000.00	15,000.00	14,850.00	20,000.00	20,000.00
United Way	79,498.00	69,000.00	84,000.00	137,965.5 2	55,000.00	40,000.00
Grants	187,348.0 0	173,846.0 0	114,950.0 0	366,280.0 0	362,933.0 0	500,000.0 0

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Client Fees	0.00	0.00	0.00	0.00	0.00	0.00
Fundraising	275,107.0 0	176,750.0 0	118,000.0 0	322,230.6 0	275,490.0 0	310,000.0 0
Other (Click to itemize)	358,691.1 4	447,500.0 0	447,500.0 0	305,206.4 0	365,833.0 0	385,000.0 0
Total	953,304.1 4	928,096.0 0	818,110.0 0	1,180,192. 52	1,136,256. 00	1,313,600. 00

Surplus / Deficit

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Surplus or Deficit	836,946.1 4	208,756.0 0	701,449.0 0	28,839.08	0.00	-17,600.00

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Budget Narrative

Administrative Expenses

Provide an overview of the administrative costs for your agency.

Administrative costs are calculated on a percentage basis established with our auditors. None of the money received from locality funds is allocated toward administrative costs. They are intended strictly for program use.

If your agency is requesting an increase or decrease in administrative funding, please describe in detail the reasons for these changes.

Loisann's Hope House requested an additional \$25k collectively from the five localities. Loisann's Hope House faced with COVID -19 has had an increase in individuals, families, and non-congregate shelter (hotels). Fiscal year 20 we served 398 individuals, 230 being children, and already in the first quarter of this year serving 266. Loisann's Hope House also leads the community in housing all families in shelter, inclusive of Thurman Brisben Center families. TBC has reduced the amount of families served during COVID -19 which has resulted in LHH serving additional families. Again, based on the additional services and expansion of the Family Housing Program, there has been a tremendous surge in the amount of households impacted through our programming in each of the locales.

Please provide justification for and specific amounts of administrative costs that are defrayed by locality funds.

Agency administrative costs are not defrayed by locality funds. All funds go directly toward the program. We consider the work of shelter, programming, summer camp, life skills classes, group therapy and overall administration as the program. We use all revenue to operate our program. The only stipulations we have on revenues comes from our state and federal grants.

Capital Expenses

Please provide an overview of the capital costs for your agency.

There are no capital expenses.

Please provide justification for and specific amounts of capital costs that are defrayed by locality funds.

There are no capital expenses defrayed by locality funds.

Salary & Benefit Expenses

Please provide an overview of any increases or decreases in general personnel expenses for your agency.

Loisann's Hope House shows an increase in general personnel expenses for the agency based on hiring an Events and Development Officer.

Please provide a description of any changes to agency benefits structure or cost.

There is no changes to the agency benefits or structure, except for an annual increase in benefit costs.

Budget Issues

Provide any legislative initiatives or issues that may impact the agency for the upcoming year.

None

If you are aware of “outside” funding sources that will expire or be reduced on a set cycle or date, please note those below and how you are planning for them.

None

Please detail any identified agency needs or areas of concern that are currently not being addressed in your funding request.

None

Rappahannock Refuge Inc., dba Loisann's Hope House

Locality Information

Locality Notes

Please use the spaces below to provide any locality specific notes or statements that may be relevant to your application.

Caroline County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. Eleven individuals were assisted in FY 20 through LHH programming. In the first quarter of FY 21 we are serving 6 people. We are requesting \$5,000 in funding.

Loisann's Hope House services focused on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

City of Fredericksburg

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. Eighty individuals served by Loisann's Hope House in FY20 were City of Fredericksburg residents. In the first quarter of FY 21 we are serving 74 people. We are asking for additional \$5,000 in funding.

Loisann's Hope House services focused on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

King George County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. Eight individuals were assisted in FY 20 through LHH programming from the County of King George. We are requesting \$5,000 in funding.

Loisann's Hope House services focused on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Spotsylvania County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. One hundred and thirty-one individuals served by Loisann's Hope House in FY20 were Spotsylvania County residents. In the first quarter of FY 21 we are serving 89 people. We are requesting \$5,000 in additional funding.

Loisann's Hope House services focused on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Stafford County

Loisann's Hope House is the lead agency for the Homelessness Crisis Helpline, providing mitigation for families experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes within the region. One hundred and two individuals served by Loisann's Hope House in FY20 were Stafford County residents. In the first quarter of FY 21 we are serving 77 people. We are requesting \$5,000 in additional funding.

Loisann's Hope House services focused on ending homelessness helps to reduce costs within the community. Clients become healthier and more stable in a safe home, which results in declining costs of frequent admissions to health and crisis services, as well as correctional and mental facilities. This strengthens the overall health and wellbeing of our community, reduces taxpayer costs on mainstream services and lightens pressure on already stressed communities.

Rappahannock Refuge Inc., dba Loisann's Hope House

Agency Information

General Information

Agency Name Rappahannock Refuge Inc., dba Loisann's Hope House
Physical Address 902 Lafayette Blvd, Fredericksburg, VA, 22401, US
Mailing Address 902 Lafayette Blvd Fredericksburg, VA22401,US
Agency Phone Number (540) 371-0831
Federal Tax ID # 521419314
Web Address www.loisannshopehouse.org
Agency Email Address lisacrittenden@loisannshopehouse.org

Agency Mission Statement

Break the cycle of homelessness one family at a time.

Number of Years in Operation 33

Main Contact

Main Contact Lisa Crittenden, phone: (540) 371-0831, email: lisacrittenden@loisannshopehouse.org
Job Title Chief Executive Officer

Localities Served

Please select any/all localities your agency serves.

Caroline
Fredericksburg
King George
Spotsylvania
Stafford

Collaborative Impact

Describe in detail how the community would be impacted if your agency were dissolved or merged with another partner agency.

Loisann's Hope House was founded on the certainty of HOPE in the midst of darkness – and that's exactly what we have been doing for years and even more so now. As COVID-19 impacts communities around the country, we continue to foster a culture of caring, while ensuring the safety of the children and families we serve in the greater Fredericksburg region. Many of the people we serve both in shelter, and the community at-large, have been impacted by COVID-19. This includes losing employment, food insecurity and having difficulty with monthly expenses.

Our family homeless shelter never closed its doors and continues to operate 24 hours a day, 7 days a week, providing a safe and stable place for families to reside in during this time of uncertainty. It has been ever so evident with Thurman Brisben reducing the amount of individuals and families in the shelter, Loisann's Hope House had to quickly realign to accommodate additional families within our shelter and non congregate hotel housing. As the lead agency in housing within the region including those in Thurman Brisben Center, Loisann's Hope House is vital to placing all families into their own homes. Last year we served 398 clients, including 230 children. In just the first quarter of this fiscal year, we have already served 266 clients, including 140 children.

The regions Homelessness Helpline, operated by Loisann's Hope House but supporting agencies such as Empower House, Micah Ministries, Thurman Brisben Center and the Rappahannock United Way continues to operate 24 hours a day, 7 days a week, for any person who is experiencing a housing crisis. We encourage members of our community to reach out if they are in need of connection to services that may need their emergency needs. It would be a detriment to our community to lose such a resource. Last year we handled over 7,600 homelessness calls through the helpline, and successfully diverted an estimated 75% of callers from entering homelessness. .

Community Impact

Please provide at least 2 examples of how your services have impacted members of our community.

Example 1

Melissa remembers seeing her room at Loisann's Hope House for the first time. The amenities were what many would take for granted but she had arrived there "overwhelmed and beaten." She saw more than a room, beds, new sheets. She saw a fresh start. She admits that, at the beginning, she wasn't the easiest client. "Everything I said, 'It's not going to work because I need this, it's not going to work because I don't have that,'" said Melissa, 30 and a mother of two. Expectations were clear. This wasn't a handout. It was an investment. Melissa moved into LHH in January 2020 and moved out on July 7 into a new apartment and a new life. It feels like both a lifetime ago and yesterday that she was consumed by seeking her next high, she said. It began with prescription painkillers and graduated to heroin. After a few months, the heroin wasn't working. The girl she bought from provided a needle and injected her. She got clean four years ago after learning she was pregnant with her second child. Still, ruined credit and a felony conviction kept her out of housing and full-time work. She connected with a temp agency and found work in housekeeping in the healthcare industry. Whatever money she made went to rooms at low-rent extended-stay hotels.

Then she found Hope House, where the staff provided her with a road-map and the support to reach her goals. She met with her counselor every week. They pored over her finances and budget. Looked up housing options. Job opportunities. Provided moral support when she was down and celebrated victories. She began taking online classes at Germanna Community College. And when it came time for her new apartment, LHH paid the landlord her security deposit and first month's rent. She promised to pay back the money if she moved and was surprised by the reply. She was told that it was seed money, a stepping stone for her new life. "They are the reason I am where I am today," Melissa said. "If it wasn't for them, I wouldn't be here."

Example 2

Reandrea was pregnant, homeless and sleeping in her car. Today, she has her own apartment, a job, a renewed sense of self-worth and dreams of a much brighter future for her and her kids.

"Hope House is amazing," said Reandrea, 32, who found Hope House in 2019. "Once I got to Hope House, it was like, 'This is going to be who helps me get to that next point or at least gets me out of this hole.'" Homeless with three children and one on the way, she had family support for the kids. They had beds to sleep in. But when she dropped them off at night, she'd drive around the block, park and sleep in her car, brushing her teeth using bottled water and washing underwear in public sinks.

She called Loisann's Hope House and at the end of Reandrea's meeting, she had keys to a room. Good things started happening. She landed a job cleaning homes, and then daycare, where she still works. Reandrea struggles with how to define her relationship with LHH. Technically, she said, she is a client, but was never treated like one. They were there to make sure my mind was ok. When I got a job, it was like I had my own cheerleading team.

She saved and after a few months was ready to move into her own apartment with financial help from the Hope House.

Then the pandemic came. Money became even tighter and she lost her TANF (Temporary Assistance for Needy Families) benefits. Hope House was there to help bridge the financial gap and keep her in her apartment and her family fed. She had the opportunity to collect the \$600-per-week CARES subsidy and the idea of riding out the quarantine at home with her kids, she acknowledged, sounded appealing. But who's to say her job would have been there when she came back, she thought. She didn't want to slip backwards. She kept working.

"None of this would have been possible without Hope House," Reandrea said. "They saved me. They really did. I was homeless. I was hungry. I was scared. I saw life from the bottom. There, they came and saved me."

Example 3 (Optional)

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Overview

You may save your work at any time by clicking on the "Save My Work" link/icon at the bottom or top of the page.

When you have completed all questions on the form, select the "Save My Work and Mark as Completed" link/icon at the bottom or top of this page.

You may also SWITCH between forms in this application by using the SWITCH FORMS feature in the upper right corner. When switching forms, any updates to the existing form will automatically be saved.

General Information

Program Name Loisann's Hope House Family Housing Program
Is this a new program? No

Program Contact

Name Lisa Crittenden
Title Chief Executive Officer
Email lisacrittenden@loisannshopehouse.org
Phone (540) 371-0831

Program Purpose / Description

Provide an overview of this program

Loisann's Hope House is more than just a shelter; it provides permanent solutions. Dedicated to leave no family homeless! We address those experiencing a housing crisis, and mitigate those entering into homelessness. Shelter, financial assistance, intensive case management, and other services are provided to prevent evictions, losing homes, and or becoming homeless. The system is tailored to assess households and match them with housing resources and services; and most importantly place them into their own homes. Shelter gets families off the street, provide safety, protection from the weather and temporary residence. Emphasis is placed on housing, employment, increased income, transportation, and childcare. Rapid Rehousing is a short-term intervention to lessen a family's time spent in homelessness. Housing location, financial assistance, and case management are offered. The Homeless Helpline, available 24 hrs., 7 days a week is a single-point of entry for those experiencing, or at risk of experiencing homelessness. Households gain access to the best options in addressing their needs. Information is disseminated for prioritizing the services needed; community resources, ALICE, prevention or shelter. Prevention provides short term financial assistance for rent or rental arrears, mediation with landlords and help with qualifying for mainstream benefits. It mitigates families and individuals from being evicted, losing their homes, or becoming homeless.

Client Fees

Please describe the fees clients must pay for the services by this program.

There are no fees to clients.

Justification of Need

Please state clearly why this service should be provided to the citizens of the region and why the localities should consider this funding request.

The target population we serve is any family, and those facing homelessness and a housing crisis located in Virginia Planning District 16, which includes the City of Fredericksburg, Stafford, King George, Caroline, and Spotsylvania Counties. We provide four core services: emergency shelter, rapid rehousing, prevention services and the homelessness helpline. We offer educational and support services that include intensive case management, tutoring, employment or vocational training, placements and referrals, life skills and social skills courses, as well as financial management, wellness and nutrition education. We make referrals to mental health counseling, substance abuse treatment and medical/dental needs.

Our impact is growing. Last year we served 398 clients, including 230 children. In just the first quarter of this fiscal year, we have already served 266 clients, including 140 children.

If this is a new program, be sure to include the benefits to the region for funding a new request.

N/A

Target Audience and Service Delivery

Describe the program's intended audience or client base and how those clients are served.

Loisann's Hope House is the lead agency in the region for all (individuals, children and families) experiencing a housing crisis, and to mitigate those entering into homelessness. Households are directed by community agencies, local churches, and school systems etc. to the Homeless Helpline, as the central entry point for all individuals located in the region. We provide financial assistance, counseling, and other services to prevent evictions, losing homes, and or becoming homeless. The system is tailored to assess households and match them with housing resources and services that best fit their circumstances. The Homeless Management Information System software, identified as a data performance best practice, helps us keep track, connect and deliver measurable outcomes on services provided.

As the largest family homeless shelter (16 families) in the region, Loisann's Hope House is responsible for housing all families located within Hope House and the Thurman Brisben Center.

If your program has specific entry or application criteria, please describe it here.

Loisann's Hope House programs and services do not have specific entry or application criteria other than being homeless or imminent risk of homelessness.

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Budget Narrative

Please indicate in detail reasons for increases or decreases in the amounts you are requesting.

Loisann's Hope House (LHH) is the lead agency for the Homelessness Crisis Helpline, providing mitigation for those experiencing a crisis related to homelessness, sheltering homeless families, and placing them back into their own homes from TBC and LHH. Last year were served a total of 398 individuals, 230 of them children. In the 1st qtr. of this year COVID-19 caused an increase in the individuals served totaling 268. Our doors remained open and programming continued.

- 11 individuals were served in FY20 from Caroline County. In the 1st quarter of FY21 we are serving 6.
- 80 individuals were served in FY20 from the City of Fredericksburg. In the 1st quarter of FY21 we are serving 74.
- 8 individuals were served in FY 20 from the County of King George.
- 131 individuals were served in FY 20 from Spotsylvania County. In the 1st quarter of FY21 we are serving 89.
- 102 individuals were served in FY20 from Stafford County, In the 1st quarter of FY21 we are serving 77.

If an increase is being requested, please describe the impact not receiving an increase would have on the program.

Loisann's Hope House continues to seek funding to lessen the burdens placed on our community, and be in the forefront of solutions that end homelessness. Homelessness is a community issue. Investments in ending homelessness reduces costs faced by localities. When people are assisted to stay or move back into a safe and secure home their mental and physical health improves and often people reconnect with employment, health services, education and community. It reduces costs of frequent admissions to health and crisis services, as well as correctional and mental health facilities.

Additional funding not received will lessen the amount of people and impact within our communities.

In particular, please describe in detail if any increase is sought for new positions or personnel.

N/A

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Program Specific Budget

Please provide your program specific budget below.

Expenses

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Personnel	398,705.0 0	585,098.0 2	640,500.0 0	406,215.0 0	725,000.0 0	740,000.0 0
Benefits	57,874.00	45,126.24	46,600.00	59,713.00	55,060.00	56,000.00
Operating Expenses	340,169.0 0	416,890.9 5	438,156.0 0	251,486.0 0	498,172.0 0	500,000.0 0
Capital Expenses	0.00	0.00	0.00	0.00	0.00	0.00
Total	796,748.0 0	1,047,115. 21	1,125,256. 00	717,414.0 0	1,278,232. 00	1,296,000. 00

Revenues

This section represents revenue specifically associated with your program. Revenue that supports the implementation of your program and the services provided to the community.

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Caroline	0.00	0.00	0.00	0.00	0.00	0.00
Fredericksburg	18,660.00	18,660.00	18,660.00	18,660.00	18,660.00	18,660.00
King George	0.00	0.00	5,000.00	0.00	0.00	0.00
Spotsylvania	20,000.00	20,000.00	20,000.00	20,000.00	20,000.00	20,000.00
Stafford	14,000.00	14,000.00	15,000.00	15,000.00	15,000.00	15,000.00
United Way	79,498.00	119,400.6 5	62,340.00	84,000.00	40,000.00	40,000.00
Grants	187,348.0 0	335,991.0 0	362,933.0 0	114,950.0 0	537,527.0 0	500,000.0 0
Client Fees	0.00	0.00	0.00	0.00	0.00	0.00
Fundraising	275,107.0 0	96,443.34	275,490.0 0	118,000.0 0	295,000.0 0	310,000.0 0
Other (Click to itemize)	358,691.1 4	462,196.9 5	365,833.0 0	447,500.0 0	377,133.0 0	385,000.0 0

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Individual/Church/Business		390,162.9 5		370,000.0 0	273,800.0 0	275,000.0 0
IN-Kind				7,500.00	0.00	0.00
Foundation/Trust				70,000.00	103,333.0 0	110,000.00
Individual/Church/Business	318,404.0 3		270,000.0 0			
IN-Kind	7,148.61		7,500.00			
Foundation/Trust	33,138.50	72,034.00	88,333.00			
Total	953,304.1 4	1,066,691. 94	1,125,256. 00	818,110.0 0	1,303,320. 00	1,288,660. 00

Surplus / Deficit

	FY 2018 Actual	FY 2019 Actual	FY 2020 Budgeted	FY 2020 Actual	FY 2021 Estimate	FY 2022 Budget
Surplus or Deficit	156,556.1 4	19,576.73	0.00	100,696.0 0	25,088.00	-7,340.00

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Collaborative Impact

Efforts and Partnerships

Describe in detail examples of collaborative efforts and key partnerships between your program and the other programs or agencies in the area.

Loisann's Hope House is a member of the Continuum of Care Crisis Response System that partners with all agencies that address the needs of the homeless population and services. A robust partnership to end homelessness is held with Empower House, Micah Ecumenical Ministries, and Thurman Brisben Center. Within the regions Crisis Response System, Loisann's Hope House is the lead agency managing ALICE households, with Rappahannock United Way, the Homelessness Crisis Helpline for all those experiencing a crisis, and to mitigate those entering into homelessness. Families in shelter at Thurman Brisben Center and Hope House are placed into their own homes through financial and counseling services provided by Loisann's Hope House.

Loisann's Hope House also has key partnership and memorandum of understanding with Fredericksburg Counseling Services, The Rosner YMCA Summer Camp, and work closely with Legal Aid Works, CORE, students from the University of Mary Washington and RACSB to name a few.

Collaborative Impact

Describe in detail how the community would be impacted if your program were dissolved or merged with another partner agency.

Loisann's Hope House is the lead agency to manage the Homelessness Crisis Helpline that addressed 7,600 calls in FY20, supports the United Way Alice program, and lead efforts to mitigate households (individual, and families with children) entering into homelessness. There are five homeless service providers in the area, and only two local agencies address the needs of the entire family unit experiencing homelessness. Loisann's Hope House and the Thurman Brisben Center are the only providers who address the needs of the entire family. The Thurman Brisben Center serves families in a limited capacity and reduced services due to COVID-19. We are the largest and only shelter dedicated to primarily addressing the housing needs of the entire family. The Loisann's Hope House program plays a vital role, and places families located in the Brisben Center and Hope House into their own homes. The loss of funding is detrimental to the community efforts to end homelessness.

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

Number of Individuals Served

Localities

Please provide the actual numbers of individuals served in this program during FY2017, FY2018, and FY 2019, the estimated numbers of individuals served in FY2020 and the projected numbers of individuals served in FY2021.

Locality	FY2017 (Actual)	FY2018 (Actual)	FY 2019 (Actual)	FY 2020 (Actual)	FY 2021 Projected	FY 2022 Estimate
Fredericksburg City	65	67	133	80	142	125
Caroline County	2	2	21	11	25	20
King George County	7	7	10	8	17	5
Spotsylvania County	29	26	113	131	150	110
Stafford County	23	28	77	102	125	120
Other Localities	8	5	56	66	75	30
Total	134	135	410	398	534	410

Rappahannock Refuge Inc., dba Loisann's Hope House - Loisann's Hope House Family Housing Program

[View Diagram](#) Goals and Objectives

Goals

Goal:

Loisann's Hope House clients who successfully complete the program will maintain permanent housing for a minimum of six months.

Objectives		2018 Year End	2019 Baseline	2019 Year End	2020 Baseline	2020 Year End	2021 Baseline
At least 80% of clients who successfully complete the program will not reenter the homeless system within one year of obtaining permanent housing.	Total # Clients Served	139	230	208	145		230
	Total # Clients Achieved/Successful	135	222	200	140		225
	% Achieved / Successful	97.12	96.52	96.15	96.55	0	97.83
At least 80% of clients who successfully complete the program will not reenter the homeless system within six months of obtaining permanent housing.	Total # Clients Served	139	230	208	145		230
	Total # Clients Achieved/Successful	137	225	200	143		228
	% Achieved / Successful	98.56	97.83	96.15	98.62	0	99.13

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

COVID-19 has impacted our community and left many people needing shelter. Families were placed into emergency shelter and temporary hotel placement in order to create safer conditions during the COVID - 19 pandemic.

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

N/A

If you are restating the goals or objectives for the prior calendar year, please include those here

N/A

Goal:

Loisann's Hope House will prevent episodes of homelessness to eligible households (families/individuals).

Objectives		2018 Year End	2019 Baseline	2019 Year End	2020 Baseline	2020 Year End	2021 Baseline
At least 80 percent of households identified in a housing crisis will be provided financial assistance, counseling, and supportive community services.	Total # Clients Served	189		398	195		405
	Total # Clients Achieved/Successful	189		390	195		398
	% Achieved / Successful	100	0	97.99	100	0	98.27
Increase the percentage of households who are assisted to avoid homelessness due to a loss of permanent housing (prevention efforts) from baseline of first year (189).	Total # Clients Served	189		190	195		195
	Total # Clients Achieved/Successful	189		190	195		195
	% Achieved / Successful	100	0	100	100	0	100

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

COVID-19 has impacted our community tremendously and left many people at-risk of losing their housing, although we had were able to take advantage of the eviction moritorium. Currently the eviction moritorium has been lifted.

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

N/A

If you are restating the goals or objectives for the prior calendar year, please include those here

N/A

Goal: Loisann's Hope House clients who exit the program will move to permanent housing.

Objectives		2018 Year End	2019 Baseline	2019 Year End	2020 Baseline	2020 Year End	2021 Baseline
At least 80% of Loisann's Hope House clients will move to permanent housing.	Total # Clients Served	142	230	208	145		230
	Total # Clients Achieved/Successful	135	180	200	140		225
	% Achieved / Successful	95.07	78.26	96.15	96.55	0	97.83
At least 85% of Loisann's Hope House clients (adults) exiting the program will increase their income level.	Total # Clients Served	62	89	74	66		80
	Total # Clients Achieved/Successful	55	80	69	59		75
	% Achieved / Successful	88.71	89.89	93.24	89.39	0	93.75

Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

The economic fall out from COVID-19 hit lower income individuals the hardest. Many Loisann's Hope House clients either lost their job or were laid-off due the pandemic outbreak and are still unemployed.

Updates for FY2018

Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported

N/A

If you are restating the goals or objectives for the prior calendar year, please include those here

N/A