

## Meeting the Challenge

Once again we are proud to present our annual drinking water report, covering all drinking water testing performed between January 1 and December 31, 2015. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to your homes and businesses. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all of our water users.

Please remember that we are always available to assist you should you ever have any questions or concerns about your water.

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for

Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa.gov/drink/hotline.



# Community Participation

The Spotsylvania County Board of Supervisors meets on the second and fourth Tuesdays of each month in the Board of Supervisors' Meeting Room, located in the Richard E. Holbert Building, 9104 Courthouse Road, Spotsylvania, VA. Please call (540) 507-7010 or go to the county's Web site at www.spotsylvania.va.us for a schedule of meeting times.

## Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

**Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

**Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

## Lead in Home Plumbing

If present, elevated levels of lead can cause serious ■ health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Spotsylvania Utilities is responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 15 to 30 seconds or until it becomes cold or reaches a steady temperature before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa. gov/safewater/lead.

### Water Conservation

You can play a role in conserving water and save yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn offall taps and water-using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

# What Causes the Pink Stain on Bathroom Fixtures?

The reddish-pink color frequently noted in bathrooms on shower stalls, tubs, tile, toilets, sinks, toothbrush holders, and on pets' water bowls is caused by the growth of the bacterium *Serratia marcesens*. Serratia is commonly isolated from soil, water, plants, insects, and vertebrates (including man). The bacteria can be introduced into the house through any of the above-mentioned sources. The bathroom provides a perfect environment (moist and warm) for bacteria to thrive.

The best solution to this problem is to continually clean and dry the involved surfaces to keep them free from bacteria. Chlorine-based compounds work best, but keep in mind that abrasive cleaners may scratch fixtures, making them more susceptible to bacterial growth. Chlorine bleach can be used periodically to disinfect the toilet and help to eliminate the occurrence of the pink residue. Keeping bathtubs and sinks wiped down using a solution that contains chlorine will also help to minimize its occurrence.

Serratia will not survive in chlorinated drinking water.

# Where Does My Water Come From?

Spotsylvania County has four sources of supply. The Ni River Water Treatment Plant draws water from the Ni Reservoir. Our second and third water sources are for the Motts Water Treatment Plant, which draws water from the Motts Run Reservoir and from the Rappahannock River. Our fourth source is the Hunting Run Reservoir, which can release water into the Rapidan River. This water flows into the Rappahannock River and is withdrawn at the Motts Run intake. Combined, our treatment facilities provide roughly 3.6 billion gallons of clean drinking water every year.

# QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Chris Edwards, P.E. Division Director of Water Production & Quality, at (540) 507-7300, ext. 0; Richard Hall, Manager Water Treatment, at (540) 507-7344; or Briana Cramer, Customer Service Manager, at (540) 507-7300, ext. 0.

## Source Water Assessment

A source water assessment of our system was conducted by the Virginia Department of Health. Based upon the criteria developed by the state in its approved Source Water Assessment Program, the river and reservoirs were determined to be of high susceptibility to contamination. If you would like additional information about this assessment, please feel free to contact us.



You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing

in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

#### **NEVER:**

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a waste basket.

#### **ALWAYS:**

- Scrape and collect fat, oil, and grease into a waste container such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products including nonbiodegradable wipes.

## Tip Top Tap

The most common signs that your faucet or sink is affecting the quality of your drinking water are discolored water, sink or faucet stains, a build-up of particles, unusual odors or tastes, and a reduced flow of water. The solutions to these problems may be in your hands.

#### Kitchen Sink and Drain

Hand washing, soap scum buildup, and the handling of raw meats and vegetables can contaminate your sink. Clogged drains can lead to unclean sinks and backed-up water in which bacteria (e.g., pink and black slime) can grow and contaminate the sink area and faucet, causing a rotten egg odor. Disinfect and clean the sink and drain area regularly. Also, flush regularly with hot water.

#### Faucets, Screens, and Aerators

Chemicals and bacteria can splash and accumulate on the faucet screen and aerator, which are located on the tip of faucets and can collect particles like sediment and minerals resulting in a decreased flow from the faucet. Clean and disinfect the aerators or screens on a regular basis.

Check with your plumber if you find particles in the faucet screen as they could be pieces of plastic from the hot water heater dip tube. Faucet gaskets can break down and cause black, oily slime. If you find this slime, replace the faucet gasket with a higher-quality product. White scaling or hard deposits on faucets and shower heads may be caused by hard water or water with high levels of calcium carbonate. Clean these fixtures with vinegar or use water softening to reduce the calcium carbonate levels for the hot water system.

#### Water Filtration and Treatment Devices

A smell of rotten eggs can be a sign of bacteria on the filters or in the treatment system. The system can also become clogged over time, so regular filter replacement is important. (Remember to replace your refrigerator filter!)

### What's a Cross-Connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be pulled out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow preventer. We also require each backflow preventer to be tested annually to make sure that it is providing maximum protection.

## Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not themselves pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen and disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at such times. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use, and avoid using hot water, to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

## Sampling Results

During the past year, we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The tables below show only those contaminants that were detected in the water. The state requires us to monitor for certain substances less often than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

| REGULATED SUBSTANCES  |                 |                                    |                 |                    |                   |           |   |  |  |  |
|---|-----------------|------------------------------------|-----------------|--------------------|-------------------|-----------|---|--|--|--|
| SUBSTANCE<br>(UNIT OF MEASURE)                                    | YEAR<br>SAMPLED | MCL<br>[MRDL]                      | MCLG<br>[MRDLG] | AMOUNT<br>DETECTED | RANGE<br>LOW-HIGH | VIOLATION | TYPICAL SOURCE  |  |  |  |
| Barium (ppm)  | 2015            | 2                                  | 2               | 0.016              | 0.015-0.016       | No        | Discharge of drilling wastes; Erosion of natural deposits                                   |  |  |  |
| Chloramines (ppm)   | 2015            | [4]                                | [4]             | 2.5                | 0.3–3.9           | No        | Water additive used to control microbes   |  |  |  |
| Fluoride (ppm)  | 2015            | 4                                  | 4               | 0.79               | ND-0.79           | No        | Water additive that promotes strong teeth   |  |  |  |
| Haloacetic Acids [HAAs] (ppb)                                     | 2015            | 60                                 | NA              | 29.5               | 4–38              | No        | By-product of drinking water disinfection   |  |  |  |
| Nitrate (ppm)   | 2015            | 10                                 | 10              | 0.14               | 0.09-0.14         | No        | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |  |  |  |
| TTHMs [Total<br>Trihalomethanes] (ppb)                            | 2015            | 80                                 | NA              | 45                 | 9.8–82.1          | No        | By-product of drinking water disinfection   |  |  |  |
| Total Coliform Bacteria (% positive samples)                      | 2015            | 5% of monthly samples are positive | 0               | 1.1                | NA                | No        | Naturally present in the environment  |  |  |  |
| Total Organic Carbon<br>(removal ratio)                           | 2015            | ТТ                                 | NA              | NA                 | NA                | No        | Naturally present in the environment  |  |  |  |
| Turbidity <sup>1</sup> (NTU)                                      | 2015            | TT                                 | NA              | 0.38               | 0.03-0.38         | No        | Soil runoff   |  |  |  |
| Turbidity (Lowest<br>monthly percent of<br>samples meeting limit) | 2015            | TT = 95% of samples < 0.3 NTU      | NA              | 99.997             | NA                | No        | Soil runoff   |  |  |  |

Tap water samples were collected for lead and copper analyses from sample sites throughout the community.

| SUBSTANCE<br>(UNIT OF<br>MEASURE) | YEAR<br>SAMPLED | AL  | MCLG | AMOUNT<br>DETECTED<br>(90TH%TILE) | SITES ABOVE<br>AL/TOTAL<br>SITES | VIOLATION | TYPICAL SOURCE   |
|-----------------------------------|-----------------|-----|------|-----------------------------------|----------------------------------|-----------|--|
| Copper (ppm)                      | 2012            | 1.3 | 1.3  | 0.092                             | 0/31                             | No        | Corrosion of household plumbing systems; Erosion of natural deposits |
| Lead (ppb)                        | 2012            | 15  | 0    | ND                                | 1/31                             | No        | Corrosion of household plumbing systems; Erosion of natural deposits |

<sup>&</sup>lt;sup>1</sup> Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of the filtration system. Turbidity MCL is TT (0.30 NTU in 95% of the samples each month); Amount Detected = 99.997%, less than 0.3 NTU.

#### **Definitions**

**AL** (**Action Level**): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as LRAAs.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

**ND** (**Not detected**): Indicates that the substance was not found by laboratory analysis.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**ppb** (parts per billion): One part substance per billion parts water (or micrograms per liter).

**ppm** (parts per million): One part substance per million parts water (or milligrams per liter).

**removal ratio:** A ratio between the percentage of a substance actually removed to the percentage of the substance required to be removed.

**TT** (**Treatment Technique**): A required process intended to reduce the level of a contaminant in drinking water.